



Boarding Policies

Alamo Feline Health Center, 16201 San Pedro, San Antonio, TX 78232

I am the owner of the cat being placed in boarding or am responsible for it and have the right to execute this consent. I realize that hospital admission policy requires that all cats must be free of external and internal parasites (fleas, ticks, hookworms, roundworms, tapeworms, etc.), and that if they are found, they will be treated at my expense. If any fleas are found on my cat I understand that a flea treatment will be given to my cat and I will be charged for this treatment. **All cats must be current on their annual exam, rabies vaccination and upper respiratory vaccination (FVRCP).**

Should my pet require medical treatment during the boarding period, I authorize the staff doctors to perform such treatments as they deem necessary. I further agree to be financially responsible for such treatment. If sedation is required for the treatment or handling of my cat, I hereby give permission to the staff doctors to administer such at my expense.

I agree to indemnify and hold Alamo Feline Health Center, its doctors, and employees harmless from any and all liability arising out of the performance of any of the procedures referred to above.

Contagious Disease Option

Though every effort is made to ensure boarding cats are free from contagious diseases, some contagious diseases have no vaccine, and cats are not fully protected against the viral respiratory pathogens due to the inherent limitations of these vaccines, even if their vaccinations are current. We are authorized by your signature to treat your cat at your expense if necessary. We offer an option for complete financial coverage* if you bring your cat back to our hospital for the treatment of any CONTAGIOUS disease contracted while in our care or for 7 days following release. The cost of this option is charged per week or any part thereof. ***We strongly advise this because of the inherent nature of respiratory diseases in boarded cats.***

To be eligible for the Contagious Disease Option your cat must have had an upper respiratory (FVRCP) vaccination within the last 6 months. If your cat is current on its yearly vaccinations but they were done more than 6 months ago, a technician can give the upper respiratory (FVRCP) vaccination for a nominal fee. If your cat is not current on its annual vaccines, one of the doctors will examine your cat and update its vaccines. There is an Annual Exam fee plus the cost of vaccines for this service. Cats with an immunosuppressive disease, such as Feline Leukemia or Feline Immunodeficiency Virus (Feline AIDS), are not eligible for the Contagious Disease Option.

*Excluding drugs that are obtained at an outside source, such as a pharmacy.

Boarding Your Cat

Boarding can be a stressful event for cats and owners alike, but it does not have to be. At Alamo Feline Health Center, we want you to be able to focus on your plans and leave the worrying to us. The following is a list of things you can expect during your cat's stay with us.

What to expect of your cat:

Cats react to being away from home in many different ways. For some, being in a new environment around other cats does not seem to faze them one bit. In fact, they may even enjoy their new adventure. Commonly, however, cats react to the situation by exhibiting temporary changes in their behavior. These changes are perfectly normal and easily managed by our staff.

✓ Appetite

Decreased appetite is common in many cats who board. Each boarder's food intake is monitored daily. If there is any concern about a boarder's appetite, we immediately offer more appealing foods. If that is not successful, one of the doctor's is consulted.

✓ Attitude

Changes in attitude toward staff and other cats are also common. When cats are away from home they become agitated easily until they adjust to new surroundings. Cats that seem to be friends at home may not appreciate each other's company during their stay. Our staff's goal is to make each cat's boarding experience as stress-free as possible. In extreme cases, this may mean separating cats or limiting their contact with strangers and each other.

✓ Appearance

Just as some people are better housekeepers than others, some cats are better kennel keepers than others. Each cat begins their day in a fresh, clean cage which is checked during the day to see if additional cleanings are necessary. In the meantime, however, some cats prefer to have their blankets in the litter box and their food scattered across the floor. Cats also tend to take their own little vacation from grooming themselves. It is not uncommon for a cat to have a slightly oily appearance or musky odor after an extended stay. Baths are an option, but, in most cases, once the cat is settled back in at home, they will begin grooming and have themselves back to normal within a day or two.

What to expect of us:

As mentioned before, our goal is to provide the most stress-free environment possible for your cat. This means something different for each cat. Our boarders' health and well-being is our utmost concern, and, while our procedures are molded to suit individual cats' needs, here are some standard rules we follow.

✓ Daily Monitoring

For the duration of each cat's stay, a record is kept detailing weight, appetite, urine and stool. When abnormalities arise or persist, appropriate measures are taken to correct the problem.

✓ Exercise Time

Each cat is allowed time outside their kennel to play, stretch their legs and exercise each morning. As discussed, some cats become very stressed when handled or feel very vulnerable when exposed to the other boarders and tend to fare better when allowed to relax in their cage. Whether or not a cat is allowed to roam the boarding area is determined on an individual basis that is reassessed daily.

✓ Personal Belongings

We encourage clients to bring toys, treats and blankets to help their cat feel more at home. We do our best to label all belongings, but in some cases this is not possible. Also consider whether or not your cat is a good kennel keeper. Toys are often knocked out of the kennel, and blankets often end up in litter boxes. If you are concerned about belongings being lost or soiled, we will be happy to provide our own towels, beds, and toys for your cat during their stay. Although we make every effort to keep track of your cat's personal belonging, occasionally items do get lost in the shuffle. Alamo Feline Health Center is not responsible for replacing lost personal items.